



泉源輔導中心課程退款及負擔能力政策

退款資格：

- 在開課7天以前取消報名，可獲全額退款。
- 在開課前6天以內或開課後，取消或退出者將不予退款。
- 課程開始後加入，費用依照原價。

折扣、補助和服務券：

- 本中心的志願者可享受10%的費用折扣。
- 面臨負擔困難的參與者可申請費用補助，須附合條件。
- 歡迎使用多張有效的服務券。

泉源輔導中心取消課程：

- 如果本中心取消課程（因講師不能出席或報名人數不足），我們將通過電子郵件通知您，並進行全額退款。

重要細節：

- 退款、補助和服務券使用需經過核實和批准。
- 退款將使用原支付方式進行。
- 泉源輔導中心保留修改此政策的權利。

如需協助，請聯繫 admin@lwcounselling.ca 或致電 905-763-0818。





Living Water Counselling Centre Course Refund and Affordability Policy

Refund Eligibility:

- Full refunds are available for cancellations made at least 7 days before the course begins.
- Cancellations or withdrawals within 6 days before or after the course starts are not eligible for refunds.
- No fee proration for joining after the course begins.

Discounts, Subsidies & Service Coupons:

- 10% payment discount for volunteers in LWCC.
- Fee subsidies for participants facing affordability issues, conditions apply.
- Multiple valid service coupons welcome.

Course Cancellation by Living Water Counselling Centre:

- If the center cancels a course (due to instructor unavailability or insufficient enrollment), you will be notified via email, and a full refund will be processed.

Important Details:

- Refunds, subsidies, and service coupon usage are subject to verification and approval.
- The original payment method will be used for refunds.
- Living Water Counselling Centre reserves the right to modify this policy.

For assistance, please contact admin@lwcounselling.ca or call 905-763-0818.

